

DENON®

DENON HOME 350

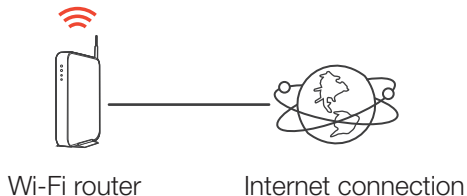
WIRELESS SPEAKER



# QUICK START GUIDE

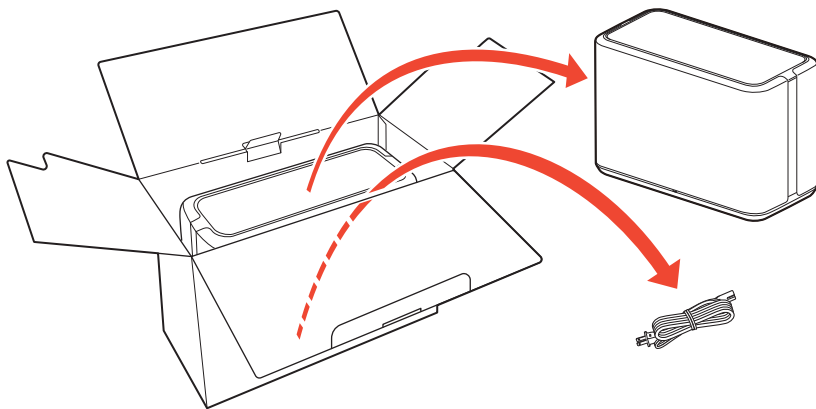
# BEFORE YOU BEGIN

Make sure you have the following items in working order:



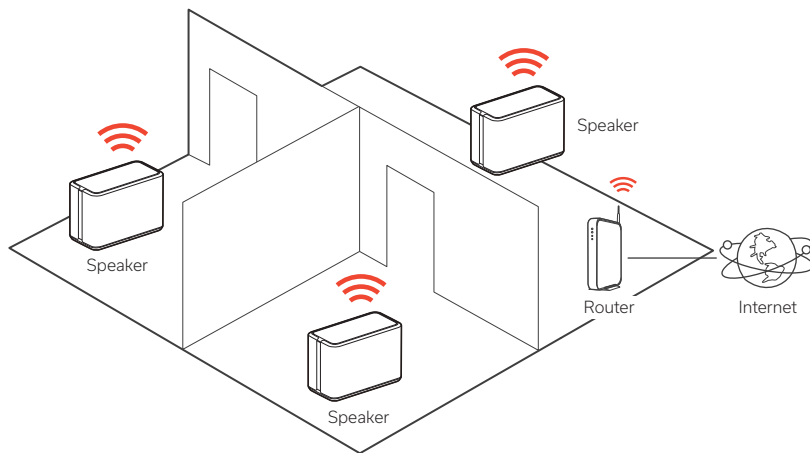
# STEP 1: UNPACK

Remove the speaker and power cord from the box.



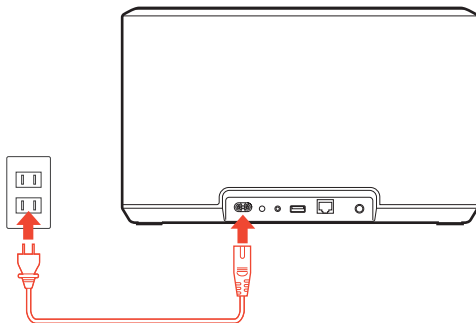
# STEP 2: PLACE

Place the speaker at a convenient location in your home.



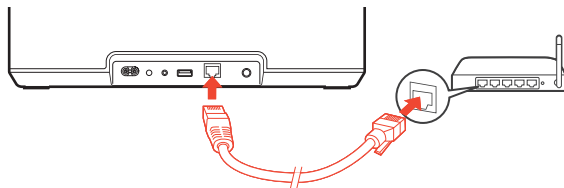
# STEP 3: CONNECT

Connect the power cord to the speaker and a wall outlet.



## OPTIONAL

If you are connecting the speaker to a wired network, connect an Ethernet cable (sold separately) between the speaker and your router. Do not connect the Ethernet cable if you are connecting your speaker to a wireless network.



# STEP 4: CONTROL

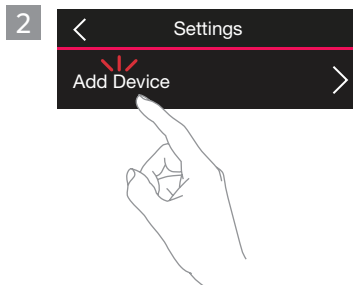
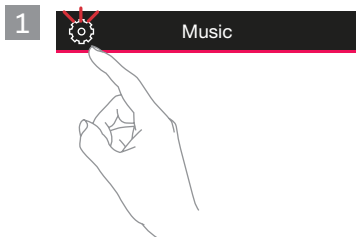
- 1 Download the HEOS App.  
Go to the Apple App Store, Google Play or Amazon App Store and search for "HEOS" to download and install.



- 2 Launch the HEOS App and follow the instructions in the app.



# STEP 5: ADD SPEAKER



## ENJOY!

### OWNER'S MANUAL

- For more information, visit [www.denson.com](http://www.denon.com)
- Refer to the Online Manual for other functions information and operation procedure details.  
[manuals.denson.com/DenonHome350/NA/EN/](http://manuals.denson.com/DenonHome350/NA/EN/)



# BASIC TROUBLESHOOTING


## **My speaker won't connect to my network**

- Make sure your mobile device is connected to your wireless network before setting up your speaker.
- Alternatively, you can connect your speaker to your network router using an Ethernet cable sold separately. Once connected via Ethernet, the HEOS App should recognize the speaker and you can manually move it to your wireless network using "Settings" - "My Devices" - "(Device Name)" - "Advanced" - "NETWORK SETTINGS".

## **Music cuts out or delays sometimes**

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- Make sure your speakers are within range of your wireless network.
- Make sure your speakers are not located near other electronic devices that could interfere with its wireless connectivity (like microwave ovens, cordless phones, TVs, etc...)

## **Streaming music from your mobile devices using Bluetooth**

- Activate the Bluetooth setting on your mobile device.
- Press and hold the Bluetooth button (  ) located on the back of the speaker for about 3 seconds, until the status light on the front flashes green.
- Select "Denon Home 350" from the list of available Bluetooth speakers from your mobile device.
- Play music using any app on your device and the sound will now play from the speaker.

## **I hear distortion when using the AUX input**

- The analog output signals from some sources can be fairly strong. If the input level of the source device is turned up high, it could overload the inputs of the speaker. This is unlikely to cause damage, but can cause distorted sound. Initially, set the volume of the source to a medium – low level, then turn it up as needed. If you hear distortion, turn down the device's volume control.




## I hear a delay when using the AUX input with my TV

- If you are connecting the AUX input with your cable or satellite box for enjoying TV audio through multiple speakers, you may hear a delay between when you see someone speak and when you hear the audio. This is because the HEOS system must buffer the audio before it sends it out to the speakers so that it arrives at all speakers at the same time.
- You can avoid this delay by listening only to the speaker which is directly connected to the set top box.

## Connecting to a network using WPS

- If your wireless router support WPS (Wi-Fi Protected Setup™) your speaker can optionally connect to your network using the “Push Button” method by following these steps:
  1. Press the WPS button on your router.
  2. Within 2 minutes, press and hold the CONNECT button on the rear panel of the speaker for 3 seconds.
  3. The LED on the front of the speaker will flash green for several seconds as it connects to your router.
  4. When the connection is complete, the LED on the front of the speaker will turn solid blue.

## Resetting your speaker

- Resetting your speaker will clear out the wireless network settings, EQ, and name but retain it's current software.
- You will have to use “Settings” - “Add Device” to reconnect the speaker to your home network before it can be used.
- To reset your speaker, press and hold the CONNECT and Bluetooth (  ) buttons on the rear panel of the speaker for 5 seconds until the front LED begins to flash amber.

The HEOS App and brand is not affiliated with any manufacturer of any mobile device.

HEOS and the HEOS logo are trademarks or registered trademarks in the US and/or other countries.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Google Play is a trademark of Google Inc.

Amazon, Kindle, Echo, Alexa, Dash, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

Wi-Fi Protected Setup™ logo is trademark of Wi-Fi Alliance.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by D&M Holdings Inc. is under license. Other trademarks and trade names are those of their respective owners.

All other trademarks are the property of their respective owners.

# CONTACT Denon

## For US & Canada only:

If you need further assistance with your Denon Product,  
please contact Denon Customer Support Services below:

Website            [www.denon.com](http://www.denon.com)

Telephone        Toll Free        (855) 499 2820  
(M-F 10:00AM to 10:00PM EST / Sat 12:00PM to 8:00PM EST)

English

Français

Español

**Common**

**DENON<sup>®</sup>**

**[www.denon.com](http://www.denon.com)**

Printed in Vietnam 5411 11789 00AD  
Copyright ©2019 D&M Holdings Inc. All Rights Reserved.