

Andover Audio Warranty Information:

Skywalker will assist with Andover Audio warranty claims within 30 days of purchase by our customer.

Andover Audio warrants products against manufacturing defects and workmanship to the initial purchaser for a period of two (2) years from the date of delivery to customer. Andover Audio will repair or replace the unit as necessary to restore proper operation.

This warranty covers both parts and labor for the warranty period. The warranty excludes physical damage caused by accident or abuse outside of our control. It also excludes turntable belts and phono-cartridge styli.

If you think you need warranty service, please contact us to obtain an RMA (Return Merchandise Authorization) by contacting support@andoveraudio.com.

Andover Audio RMA/Support Process for obtaining RMA:

Please check our support area to answer your questions. If you can't find an answer, we are happy to assist via email (**support@andoveraudio.com**) or call/text (**978-775-3670**).

Support hours are **Monday-Friday, 9-5 PM (EST)**.

Product Documents:

<https://www.andoveraudio.com/pages/product-docs>

Product Video Tutorials

<https://www.andoveraudio.com/pages/andover-audio-product-tutorial-videos>