

Axess Warranty Information

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Axess provides a Limited Warranty of One year for parts and ninety (90) day labor warranty for all of its products sold in the United States. This warranty only applies within the United States.

Limited Warranty Statement Axess Products, Corp. ("Axess ") warrants this product to the original purchaser ONLY, to be free from defects in materials and workmanship under normal use, for One year Parts and Ninety Days for labor from the date of original purchase. Axess agrees, at its option under the warranty period, to repair or replace the product if it is determined to be defective at "No Charge". The warranty does not cover cosmetic damage, antennas, AC cords, cabinets, head bands, ear-pads, or damage due to line power surges, connection to improper voltage supply or settings, Damage caused by leaking batteries, misuse, mishandling, improper application, accident, acts of God, or attempted repair by an unauthorized service agent.

Products are sold to customer for personal, non-commercial use only. Product is not warranted for customer's commercial or rental use.

For full warranty information please go to:

<https://www.axessusa.com/wp-content/uploads/2018/11/Axess-General-Warranty.pdf?x81366>

Contact Information

Axess Products, Corp. RMA Department
9409 Owensmouth Ave.
Chatsworth, CA 91311.

Support Phone Number: 888-232-4145

Email: support@axessusa.com

Process for obtaining RMA

All warranty returns must have an RMA number provided by an Axess Customer Support Representative. An RMA number can be obtained by contacting Axess's Customer Support Department by phone, or email.