BLACK+DECKER

CUSTOMER WARRANTY & CLAIMS GUIDE

SKYWALKER WARRANTY CLAIM ASSISTANCE

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days, the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact information below.

Warranty coverage is determined by the specific BLACK+DECKER product and the terms that accompany it. Check the product packaging or documentation to confirm which warranty applies.

Warranty options

Standard 2-Year Limited Warranty	2-Year + Additional 3-Year Limited Warranty (select products only)
Two years from purchase or delivery, whichever is later, for qualifying products used in a home environment.	Standard two years, plus an additional three years when specifically indicated on the product and registered with proof of purchase within 30 days of purchase or delivery, whichever is later.

The additional three-year coverage does not apply to batteries, chargers, or accessories. Failure to register does not affect the standard two-year limited warranty. Registration is free.

Who and what is covered

BLACK+DECKER (U.S.) Inc. warrants qualifying products to the original end-user purchaser against defects in material or workmanship. The limited warranty applies to products purchased from BLACK+DECKER or an authorized seller, unless prohibited by law. BLACK+DECKER may reject claims for purchases from unauthorized sellers, including unauthorized internet sites.

What is not covered

- Normal wear, abuse, or accidental damage.
- Damage or defects caused by repairs made or attempted by anyone other than BLACK+DECKER or an Authorized Service Center.
- Accessories. The additional three-year warranty also excludes batteries and chargers.
- Commercial use; these products are intended for home use, and commercial use voids this warranty.

How to request warranty service

A qualifying defective product may be repaired or replaced at no charge through one of these options:

1. Participating authorized retailer. Return the product to the authorized retailer where purchased, if the retailer participates. This option provides exchanges only and is subject to the retailer's return/exchange time limits. Proof of purchase may be required.

2. BLACK+DECKER authorized service center. Take or send the product prepaid to a BLACK+DECKER-owned or authorized Service Center. BLACK+DECKER will choose whether to repair or replace it. Proof of purchase may be required during the standard two-year period and is required during the additional three-year period.

Find authorized service centers at www.blackanddecker.com

Customer support & registration

Phone: (800) 544-6986 | Monday–Sunday, 7:00 a.m.–11:00 p.m. ET

Online contact: BLACK+DECKER Contact Us

Product registration: www.blackanddecker.com

Verify an authorized seller: internetadmin@sbdinc.com

Important warranty terms

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. BLACK+DECKER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.

Latin America

This warranty does not apply to products sold in Latin America. For those products, consult country-specific warranty information in the packaging, contact the local company, or visit the website for applicable information.