

Denon & Polk Audio Warranty

Skywalker will assist with warranty claims within 30 days of purchase by our customers. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor

Defective (DOA) Policy

Replaced 60 days from end user purchasing; repaired after 61 days. Any DOA unit must also have been shipped from Sound United within the last 150 days. In the event that a returned unit is received and outside the 150 day window it will be credited as per the prorated schedule.

Prorated Credit Schedule

	Credit Amount
Within Program DOA Period	100%
Over Program DOA Period , Less than 6 Months	90%
Over 6 months, less than 12 months	70%
Over 12 months, less than 18 Months	50%
Over 18 Months, less than 24Months	30%
Over 24 Months	10%

For repair,
(315) 446-8700
UNITED RADIO
5717 ENTERPRISE PKWY
EAST SYRACUSE, NY 13057

For approved RMA returns,
Denon Returns
5717 Enterprise Parkway
East Syracuse, NY 13057

Polk returns
Encompass
3105 Sweetwater Rd
Ste 215
Lawrenceville, GA. 30044