

LIMITED WARRANTY

What is Covered?

Nortek Security & Control (“NS&C”) warrants to consumers who purchase this product for personal, family or household purposes new from NS&C directly or from an authorized NS&C dealer, that the product will be free from defects in materials and workmanship for a period of (1) year from the date of purchase. This warranty only applies if the product is installed at a residence in the 50 United States or District of Columbia, and only at the site of the original installation. It is not transferable. This warranty is not extended to resellers.

If a defect exists, NS&C will have you ship the defective part or product to us and we will, at our option, either repair or replace it. This warranty does not cover the cost of labor to remove a defective part or product or to reinstall any repaired or replacement part or product.

This warranty does not cover defects or damages caused by improper handling, maintenance, storage, installation, removal or re-installation, misuse, non-factory authorized modification or alteration, use of incompatible accessories, electrical power problems or surges, impact by foreign objects, accident, fire, acts of God, normal wear and tear or shipping damage other than a shipment from NS&C. Note that all NS&C products are designed to be installed, removed and serviced by trained individuals or professionals.

Keep your original sales receipt as it will be required to obtain warranty service.

This warranty shall not be extended or restarted upon receipt of any repaired or replacement part or product under this warranty. No person is authorized to extend or otherwise modify this warranty.

How do I Obtain Warranty Service?

To obtain warranty service, email our Returns Department at returns@nortek.com. Include your name, address, telephone number, the model number of your product, a copy of your original sales receipt, and a description of the problem. Unless we need to discuss the situation further with you, you will be emailed a Return Authorization Number and shipping instructions. If we need to discuss the situation further with you, we will call or email you. NS&C may require troubleshooting on installed product before a Return Authorization Number is issued. Anything shipped to us without a Return Authorization Number will be automatically returned unopened. You are responsible for the charges for shipment to us, unless you are a California resident.

Limitations

THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED THE WARRANTY PERIOD PROVIDED HEREIN.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NS&C SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE BREACH OF ANY WRITTEN OR IMPLIED WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other legal rights which vary from State to State.