

Panamax (Core Brands LLC) Warranty Information:

Skywalker will assist with Panamax warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Panamax offers different warranties and connected Equipment Protection Warranties depending on the type of product. Please check owner's manual for your specific product or visit www.panamax.com for more information. (Suggest that you try frequently asked Questions)

Contact Information:

Core Brands LLC
1800 South McDowell Blvd
Petaluma, CA 94954

Support Phone Number: 800.472.5555 press 1 for Tech Support
Email: techsupport@panamax.com

Process for obtaining RMA

Go to: <https://www.mridirect.com/images/Core-Brands-RMA-Form.pdf> and file out the RMA Request Form.