

PELICAN™ HARD SHELL COOLERS - LIMITED LIFETIME WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its hard shell coolers against breakage or defects in workmanship for the lifetime of the original purchaser. This warranty does not cover the wheels, rubber feet, drain plug/spigot, gasket, cooler accessories or color fading, which Pelican warrants against defects in materials and workmanship for 90 days from the date of purchase. Pelican™ coolers are not intended for the storage or transportation of hazardous substances. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cooler in respect of which damages are claimed.

PELICAN™ ELITE SOFT COOLERS AND 14QT PERSONAL COOLER -LIMITED THREE YEAR WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Pelican™ Elite soft coolers and 14QT Personal Cooler against defects in materials and workmanship for a period of three years from the date of purchase. This warranty does not cover normal wear and tear, punctures or rips. Pelican™ Elite soft coolers and 14QT Personal Cooler are not intended for the storage or transportation of hazardous substances. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents, and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the cooler in respect of which damages are claimed.

VAULT BY PELICAN CASES - 1 YEAR LIMITED WARRANTY

Pelican Products, Inc. ("Pelican") guarantees its Vault by Pelican cases will be free of defects in materials and workmanship for one year from the date of invoice. This warranty applies only to the original purchaser and is not transferable. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam and in no event shall Pelican's liability to the purchaser for damages exceed the purchase price of the case in respect of which damages are claimed.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED; AND (C) IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. With valid dated proof of purchase, Pelican will either repair or replace any defective product, at our sole option. Certain products are available for a limited time only. If a claim is made involving one of these products, Pelican reserves the right to replace a broken or defective product with a standard Pelican product of comparable size and quality if no comparable limited edition product is available at the time of a claim. TO THE EXTENT PERMITTED BY LAW, THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER. Any repaired or replacement product is covered only for the unexpired portion of the warranty on the original product purchased.

Contact Information:

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Process for obtaining RMA

To make a warranty claim, the purchaser must complete the warranty claim form at pelican.com/claim. Return reason, S/N, date of purchase, purchase location, and receipt is needed. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.