

Pulse Audio Warranty Information:

Please note: Pulse Audio is a division of Vanco. The warranty info provided below references Vanco as the provider of the warranty.

Skywalker will assist with all warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

With the exceptions noted in the next paragraph, Vanco warrants to the original purchaser that the equipment it manufactures or sells will be free from defects in materials and workmanship for a period of two years from the date of purchase. Should this product, in Vanco's opinion, prove defective within this warranty period, Vanco, at its option, will repair or replace this product without charge. Any defective parts replaced become the property of Vanco. This warranty does not apply to those products which have been damaged due to accident, unauthorized alterations, improper repair, modifications, inadequate maintenance and care, or use in any manner for which the product was not originally intended.

Items integrated into Vanco products that are made by other manufacturers, notably computer hard drives and liquid crystal display panels, are limited to the term of the warranty offered by the respective manufacturers. Such specific warranties are available upon request to Vanco. A surge protector, power conditioner unit, or an uninterruptible power supply must be installed in the electrical circuit to protect against power surges.

If repairs are needed during the warranty period, the purchaser will be required to provide a sales receipt/sales invoice or other acceptable proof of purchase.

Contact Information:

Vanco International
506 Kingsland drive
Batavia, IL 60510

Phone Number: 800-626-6445

Website: www.vanco1.com

Email: info@vanco1.com

Please use above information to obtain RMA.

