

QFX Warranty Information:

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. The information below is provided as “general information”. Specific warranty policy is applied specifically by product. Consult your owner’s manual for that specific information

Warranty Policy

Subject to the terms and conditions herein, QFX, Inc. (hereinafter called “QFX”) warrants to the original Purchaser of the Product (“Customer”) for the applicable Warranty Period, that the Product will be free from defects in material or workmanship under normal, non-commercial use (“Defects”). See your owner’s manual for specific warranty information.

Warranty Period can vary by product for Parts and Labor. Each Coverage Period begins from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Warranty Period, QFX will, at its option, will replace the Product with a new or refurbished Product. In either case the product is supplied free of charge to the Customer during the specified “Coverage Period”, excluding applicable shipping charges.

Please go to: <http://www.qfxusa.com/Pdf/QFX%20Warranty%20Policy.pdf> or consult owner manual for full warranty.

Contact Information

QFX, Inc.
2957 E. 46th Street
Vernon CA 90058

Phone Number: (800) 864-CLUB
Email: support@qfxusa.com
Website: <http://www.qfxusa.com>

Process for obtaining RMA

Please use above information to obtain RMA.