

## Rack-A-Tier Warranty Information:

Skywalker will assist with Rack –A-Tier warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

### Warranty Policy

**Rack-A-Tiers Mfg. will replace or issue credit for any Rack-A-Tiers product found to be defective or malfunctioning within one year of purchase. This warranty covers replacement of defective parts or product provided the failure is not due to abuse, abnormal use, or not by normal wear and tear. Invoice or proof of purchase is required.**

### Contact Information:

Rack-A-Tiers Mfg. Inc  
PMB 221, 136 E 8th St.  
Port Angeles, WA 98362  
Support Phone Number: 888-939-9991  
Support Website: <http://www.rack-a-tiers.com/rga2>

### Process for obtaining RGA

Go to: <http://www.rack-a-tiers.com/rga2> read and then click Agree button to fill out the online RGA request form.