

## **Spy Clops (a division of Metra Home Theater) Warranty Information**

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

### **Warranty Policy**

**Spy Clops has a limited warranty, subject to the conditions, limitations and exclusions identified in the owner's manual. Please contact Metra Home Theater Group for specific warranty information.**

**Metra Electronics Corporation warrants to the original purchaser for a period of (3) **three years** from the original date of purchase, that the Spy Clops product in question shall be free of defects in material and workmanship. Metra Electronics Corporation will repair or replace, at its option, any defective unit.**

### **Contact Information:**

Metra Home Theater Group  
460 Walker Street  
Holly Hill, FL 32117-2699  
Support Phone Number: 866-839-9187  
Email: [htsupport@metrahometheater.com](mailto:htsupport@metrahometheater.com)

Call support to request a RMA. You will need:

- Model number
- Proof of purchase(date and where the unit was purchased)
- Description of problem.