

Triplett Warranty Information:

Skywalker will assist with Triplett warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

The Triplett Corporation warrants instruments and test equipment manufactured by it to be free from defective material or workmanship. We agree to repair or replace such products which, under normal use and service, to be the fault of our manufacturing, with no charge within one year of the date of original purchase for parts and labor. If we are unable to repair or replace the product, we will make a refund of the purchase price. Consult the Instruction Manual for instructions regarding the proper use and servicing of instruments and test equipment. Our obligation under this warranty is limited to repairing, replacing, or making refund on any instrument or test equipment which proves to be defective within one year from the date of original purchase.

For full warranty please check unit manual.

Contact Information:

Triplett Test Equipment and Tools
850 Perimeter Road
Manchester, NH 03103

Phone Number: 800-874-7538
Email: support@triplett.com

Process for obtaining RMA

To register a claim under the provisions of this warranty, contact Triplett / Jewell Instruments Customer Service Department for a Return Authorization Number (RMA) and return instructions. No returned product will be accepted without an RMA number. Upon our inspection of the product, we will advise you as to the disposition of your claim.

