

Upcart Warranty Information:

Upcart prefers to handle all warranty claims directly with the end user. See warranty and contact info below.

Warranty Policy

TRIFOLD, LLC LIMITED WARRANTY

TriFold, LLC. provides the following express limited warranty to the original purchaser of our product. Product is warranted to be free from defects in material and workmanship for a period of 1 year unless otherwise stated on the product or packaging from the date of original purchase, subject to the disclaimers and limitations stated below.

During the above time period, TriFold will replace this product, or such part of the product as may be defective, at TriFolds' option, and at TriFolds' cost, subject to the following provisions.

This warranty extends only to the original purchaser of the product. This warranty does not cover a defect resulting from abuse, misuse, neglect, or any use not in conformity with the printed directions or commonly intended application of the product. You are urged to inspect the product upon purchase. In the event that a defect in material or workmanship appears within the warranty period, please follow the directions below.

The UpCart was designed to be operated on solid surfaces. It was not designed to be operated on sand, mud or soft soil. The UpCart is also designed to handle up to 100lbs over stairs and obstacles. Transporting loads in excess of 100lbs will void the warranty. The UpCart locks in the open position to prevent unintended folding of the cart. Be sure to follow proper opening and closing procedures illustrated on the product packaging.

Contact Information:

Support Phone Number: 888-539-3653

Email: support@upcart.com

Process for obtaining RMA

Please contact at: support@upcart.com for a Return Authorization.

Please have the following information available when you contact them:

- Product Brand
- Product Part Number
- Where you purchased your product
- Detailed explanation how was broken.
- Your address and phone number.

