

Vanco Warranty Information:

Skywalker will assist with Vanco warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Vanco warrants to the original purchase that the equipment it manufactures or sells will be free from defects in materials and workmanship for a period of two years from the date of purchase. Should the product, in Vanco's opinion, prove defective within this warranty period, Vanco, at its option, will repair or replace this product without charge. This warranty does not apply to those products which have been damaged due to accident, unauthorized alterations, improper repair, modifications, inadequate maintenance and care, or use in any manner for which the product was not originally intended.

Contact Information:

Vanco International Headquarter
506 Kingsland Drive
Batavia, IL 60510

Support Phone Number: 800-626-6445
Email: techsupport@vanco1.com

Process for obtaining RMA

- In case of problems, please contact Vanco Tech Support by phone or email.
- Please have Model number, serial number (affixed to the bottom of the unit), and invoice available for reference.
- Please read the instruction manual provided with unit prior to calling or installing unit.

