Vivid Screen Warranty Information.

All Vivid Screens are covered by a one year parts and labor warranty.

- Should your Vivid Screen fail to operate properly at any time during the warranty period, Skywalker will repair or replace (at our option) the item provided the product has not suffered misuse or abuse.
- Freight to Skywalker must be paid by the customer.
- Return freight is paid by Skywalker provided the product in question is defective.
- The customer is responsible for return freight charges if the product is found to not be defective.
- Warranty registration occurred automatically at the time of sale. There is no need to complete or mail in additional paperwork. If you have any questions about the operation or installation of your product, please call Skywalker AV Supply at (800) 844-9555 or (636) 272-8025.
- Our email address is: techsupport@skywalker.com.

Skywalker AV Supply hours of operation are from 8AM to 5PM, Central Standard Time.