

Warranties

CLC products are covered by a limited lifetime warranty against defects in material and workmanship for the normal life of the product. This warranty does not cover normal wear, abuse, accidents, neglect, or damage caused by use of the product for a purpose other than intended. For our policy related to a specific product, open the information page for that item and select the "Warranty" tab for the warranty information.

Warranty claims should be submitted through our website. Products suffering from defects in material or workmanship should be returned to CLC, freight prepaid by the sender. A Return Authorization is required. To submit a claim please select "[Contact](#)" from the main menu on our website. When the Contact window appears select "Return Authorization" from the dropdown box, fill in your contact information, and in the "Comments" box please enter the style number or UPC number of your item and describe the related defect. Customer Service will respond via e-mail with your Return Authorization number. When your return is received, we will either repair or replace the item in question, at our discretion.