

Winegard Warranty Information

Skywalker will assist with Winegard warranty claims within 10 days of purchase by our customer. Per vendor policy claims beyond 10 days must be handled directly with Winegard. See warranty and contact info below.

Warranty Policy:

All Winegard products are covered against defects in materials or workmanship for 90 days. Warranty does not apply to misuse, abuse, neglect, accident, improper use, etc.

Contact Information:

Winegard Company
3000 Kirkwood Street
Burlington, IA 52601
United States

Support Phone Number: 800-788-4417

Email: warranty@winegard.com

Process for obtaining RMA

End users/Dealers should complete the Winegard Warranty Claim Application.

<http://www.winegard.com/dealer/warranty-claims>

- Warranty begins at the time of retail purchase.
- Model number and specific description of the manufacturers defect must be listed. Terms such as broken or doesn't work are unacceptable.
- A legible copy of the proof of purchase must be provided and it must contain the consumer's name, the Winegard part number and the date of purchase.
- **End user** may be asked to submit photographs of the defective items.
- Winegard Warranty Administration will evaluate the claim and will either issue a RMA for the return of the product or advise the end user to field scrap the item.
- If **end user** is issued an RMA number, the product should be returned freight prepaid or using Winegard UPS account # 530-400. Any incurred freight expenses will be reimbursed if the product is warrantable and a copy of the freight invoice is received by Winegard warranty department.
- The RMA number should be listed on the shipping document and a copy of the warranty claim attached to the package.

